



## **The Nest Outdoor Gear Shop**

### **Rental Center Policies**

#### **Rental Center Hours:**

Monday - Friday (Times vary each quarter, check our [website](#) for accurate hours) or by emailing us at [outdoor@uw.edu](mailto:outdoor@uw.edu). *Special check-out and return times may be arranged with advance notice*

#### **Rental Policies:**

- Renters must be current University of Washington – Bothell or Cascadia College students. The Nest may rent gear to UWB or CC organizations on a case-by-case basis.
- Renter assumes responsibility for all items rented. The Nest staff reserves the right to limit equipment rented for additional parties based on equipment availability.
- Equipment is available on a first-come first-served basis. Reservations may be made in advance for official UWB/CC programs or events. Please contact The Nest for more details. You can contact the Nest Gear Shop by phone at 425-352-3982 or by emailing us at [outdoor@uw.edu](mailto:outdoor@uw.edu).
- It is the renter's responsibility to inspect the rental items before leaving the rental center for damaged or missing items.
- If equipment is damaged or lost, the customer is responsible for all associated repair or replacement costs including shipping fees and taxes.
- Late fees will be assessed for any overdue items.
- The Nest reserved the right to place holds on student accounts for any gear that exceeds 10 days overdue or for any late fees that have not been paid within 10 days of issue.
- Failure to pay fees or return gear on time can result in restrictions of gear rental privileges and outdoor programs registrations.
- Some outdoor equipment in The Nest requires technical training to operate or may be related to activities with higher levels of inherent risk. This equipment may be reserved for program use only and not available to individual renters.
- Gear necessary for participation in any OWLs sponsored event will be provided to participants free of charge.

#### **Rental Periods:**

Equipment may be rented for anywhere up to 14 days (about 2 weeks). Arrangements can be made for extended rental periods on a case-by-case basis. If the return date falls on a campus holiday or if the campus is closed unexpectedly, all equipment should be returned during the open business hours on the day campus reopens. If a renter cannot make this date, they must email [outdoor@uw.edu](mailto:outdoor@uw.edu) to arrange a drop off time during the same week.

#### **Reservations:**

Individual reservations are not available at this time. Limited quantities of equipment can be made by campus organizations for official campus events by making the request in-person or by email.

### **Equipment Check-Out**

- Rental equipment must be checked out during posted shop hours.
- An Equipment Rental Agreement must be signed by the renter at pick up.
- Students must have a valid student ID to present at the time of check-out.
- The rental equipment should be inspected by the renter to make sure all parts are there, and the equipment is in good condition.
- Staff members will fill out the printed rental form. Customer will sign both sides of the form during check-out. Customers are encouraged to take a picture of the form before leaving or can request a copy for their records.

### **Returns:**

- All rental equipment must be returned to The Nest during the date and time agreed upon in the Rental Agreement at the time of check-out.
- Rental Equipment must be returned to The Nest during posted shop hours and must be checked in by a staff member. Equipment returned outside of the agreed upon return date and time will be assessed appropriate late fees.
- All rental equipment will be checked for damage and cleanliness upon return. If damage/loss/cleaning fees are to be assessed, they will be communicated to the renter via email within 5 days of the equipment return.

### **Equipment Fees:**

- A late fee of \$30 will accrue for any equipment not returned 30 days (about 4 and a half weeks) after the due date. If gear is not returned within 60 days (about 2 months) of return date, then a replacement fee will be issued for the cost of the equipment checked out.
- Gear must be returned in the condition in which it was checked out. Gear may be returned wet as long as it is clean and free of damage/debris. Please contact The Nest before attempting any cleaning of equipment past wiping down with a damp cloth.
- Cleaning fees will be assessed for excessively dirty or molded equipment and will be assigned based on the cleaning time required, with a maximum cleaning fee of \$20 per item.
- Renter will be assessed fees up to the full replacement price and shipping fees of damaged items based on employee time and cost of materials required for the repair.
- Renter is responsible for the full replacement cost and shipping fees of any items or parts of items that are lost.
- Cleaning, repair, or replacement fees will be communicated via email to renter within 5 days of the return and must be paid within 10 business days or student account holds.

### **Trip Planning Resources:**

The Nest has a variety of trip planning resources available to students to aid them in planning their next adventure. Books, maps, trail guides, and digital resources are all available to students at The Nest during regular gear shop hours. Our Outdoor Wellness Leaders are available to assist you in researching the details such as permitting, food planning, gear planning, and route-finding for your upcoming trip.

### **Account Holds and Student Conduct:**

Any gear not returned within 30 days (about 4 and a half weeks) of return date will result in a \$30 late fee. Students with this late fee will be restricted from renting additional equipment until the gear is returned. Repeat offenses or fees exceeding \$100 can result in permanent restriction to gear shop rental privileges and participation in Outdoor Wellness programs. These restrictions will also be communicated to Student Conduct for review.